

RETURN & REFUND POLICY — My Chic Fairy

This Return Policy is issued by CFY International Business LLC , doing business as My Chic Fairy , a Limited Liability Company (LLC) registered in the State of Florida. By purchasing from our store, you agree to the terms outlined below.

Last updated: March 2026

Thank you for shopping at **My Chic.Fairy**

1. RETURN WINDOW

We accept returns within **[5] days** of delivery.

2. CONDITIONS FOR RETURNS

Items must be:

- Unused
- In original packaging
- In the same condition as received

3. NON-RETURNABLE ITEMS

a. Handmade or Hand-Decorated Products

All handmade or hand-decorated items—including religious objects made with metal, plating, wire, threads, fabric, or other materials—are **final sale**.

b. Machine-Made Religious, Spiritual and Sacred Objects

. **“All spiritual and sacred objects—handmade or machine-made—are final sale and cannot be returned or exchanged....”**

c. Raw Emerald Stones

All raw emerald stones are **final sale** due to their natural, untreated, uncut, and unpolished characteristics.

d. Decorated Flatware

All decorated flatware items are **final sale**. Crystals may naturally change color over time, and the decorative wire may show slight irregularities due to its handmade construction. These characteristics are normal and not considered defects.

e. Custom or Personalized Products

Custom-made, engraved, or personalized items are **final sale**.

Custom or personalized products are final sale and cannot be returned or exchanged. Additionally, all custom designs created for a customer may be reproduced or sold by the company. Custom items are not exclusive, and customers do not obtain intellectual property or exclusivity rights over the design.

f. Allergy-Related Returns

We do not accept returns or refunds due to allergic reactions or skin sensitivities.

g. Items Damaged Due to Improper Care

This includes:

- Gold-plated items exposed to water, sweat, perfumes, or chemicals
- Sterling silver tarnish due to lack of cleaning
- Decorated flatware washed in dishwasher or scrubbed aggressively
- Religious objects damaged by moisture, friction, or improper handling
- Items damaged by heat, pressure, or misuse

h. Hygiene-Restricted Items

For hygiene and safety reasons, certain jewelry items are classified as Hygiene-Restricted and cannot be returned or exchanged. This includes earrings, body jewelry, and any item that comes into direct contact with the skin in a way that prevents safe resale. are **final sale**.

h. Accessories

Accessories made from fabric, leather, synthetic materials, or similar components—with or without metal parts—may show natural variations that are not considered manufacturing defects. These variations include differences in texture, color, stitching, or finish.

Returns for these accessories are only accepted in cases of verified manufacturing defects and must be authorized by Customer Service before the item is shipped back. Damage

caused by normal wear, improper use, exposure to moisture, chemicals, or inadequate storage is not eligible for returns or exchanges.

Customers are responsible for handling these items safely, especially those containing small or metal components.

Returns for these items are only accepted in cases of verified manufacturing defects and must be authorized by Customer Service before being shipped back.

Normal wear, material variations, or damage caused by improper use are not eligible for returns or exchanges.

i. Handmade products, including our synthetic leather chokers with fabric flowers, are non-returnable and final sale.”

4. RETURNABLE ITEMS

Only **fashion jewelry (bisutería)** is eligible for returns, provided it meets all return conditions and is not custom-made, handmade, or altered.

Fashion Jewelry (bisutería) can only be returned in cases of manufacturing defects.

We do not accept returns for reasons related to wear, misuse, color changes, or personal preference.

All returns must be requested through Customer Service and require prior authorization.

5. REFUNDS

Approved refunds will be issued to the original payment method within **[15] business days**.

6. EXCHANGES

We only replace items if they arrive defective or damaged.

7. SHIPPING COSTS

Customers are responsible for return shipping unless the item arrived damaged or incorrect.

8. CONTACT

Email: hello@mychicfairy.com – mychicfairy@gmail.com **Business Name:** CFY International Business LLC, doing business as My Chic Fairy, State of Florida- EEUU

When contacting Customer Service, please specify the purpose of your message in the subject line.

Clearly indicate whether your request is related to a return, an order inquiry, a custom product, or any other specific matter.

Providing the correct subject helps us process your request faster and ensures it reaches the appropriate team.

This website is owned and operated by CFY International Business LLC, doing business as My Chic Fairy.